

## CURRICULUM VITAE

### **Personal Data:**

Name: Raymond Irambo  
Date of birth: 05.02.1958 in Congo (Brazzaville)  
Status in Hungary: Hungarian (Nationalized Citizen)  
Marital Status: Married, two children  
Address: 1042 Budapest, Virag u. 37.  
Home phone: 369-1698

### **Skills and Abilities:**

MSc. Dipl. Engineer. (Master of Science in Electrical Engineering). **AVAYA CERTIFIED ASSOCIATE.**

### **Certified in Effective Communication for Better Business Results.**

Excellent communication skills.  
Excellent skills of driving people.  
Learn quickly.  
Good team player.  
Steady personality.  
Hard Worker.

### **Education:**

1983-1989: Technical University of Budapest – Faculty of Electrical Engineering.  
1982-1983: Hungarian Pre-University Institute – Hungarian language.  
1979-1982: University of Brazzaville – Faculty of Sciences – Mathematics and Physics.

### **Languages:**

French – Mother tongue.  
English – fluent (write, speak, read)  
Hungarian – fluent (write, speak, read)

### **Computer skills:**

Computer and Networking qualification, System administrator of windows NT 4.0 and Unix Aix 4.1  
Linux System Administration on Red Hat (Rapid Track).

### **Driving license: B**

### **Career:**

**2008 – Present Avaya Communication – EMEA GSD Provisioning Team.**

### **Present Duties:**

**Responsible for providing remote post-sales support of hardware systems, sub-systems and applications for customers and field personnel utilizing telephone and remote diagnostic capabilities. Supporting more complex end-user installations,**

**configurations, upgrades and migrations through problem isolation, verification, resolution and documentation.**

2001 – Present Avaya Communication – EMEA GSC Remote Management System Engineer and Consultant for Virtual Global Response Center.

1996-2001: GOLD COMP Ltd – Service Engineer

1994-1996: EUROMATIC Ltd – Service Engineer

1991-1994: VAV Factory of Electric Construction on Apparatus Works – Engineer Designer

1990-1991: EUROMANAGER Ltd – Technical Consultant

1989-1990: ELMU Electricity of Budapest – Engineer

1985-1986: VAV Factory of Electric Construction on Apparatus Works – Professional training.

Hobbies: Sport (Karate), International politics, Science-fiction.

Budapest October 05 – 2009